

Event Viewer can be open in Windows several ways:

Method 1: Quick Access

1. Right-click the **Start** button.
2. Select **Event Viewer**.

Method 2: Start Menu Search

1. Press **Windows key**.
2. Type **Event Viewer**.
3. Click **Event Viewer** from the search results.

Method 3: Run Command

1. Press **Windows + R**.
2. Type: *eventvwr.msc*
3. Press **Enter**.

Method 4: Computer Management

1. Right-click the **Start** button (or press **Windows + X**).
2. Select **Computer Management**.
3. Expand **System Tools** → **Event Viewer**.

Method 5: Command Prompt or PowerShell

Open Command Prompt or PowerShell and run: *eventvwr*

Common Logs to Check

In Event Viewer, expand **Windows Logs**:

- **Application**: Application and software events
- **System**: Hardware, driver, and Windows system events
- **Security**: Login and audit events
- **Setup**: Installation-related events

View Event Logs

View System Logs

1. In the left pane, expand:
2. Windows Logs
3. Click:
4. System
5. You'll see system events such as:
 - Driver issues
 - Hardware errors
 - Service start/stop events
 - System shutdowns and restarts

Filter Important Events

To see only errors or warnings:

1. Right-click **System**.
2. Select **Filter Current Log**.
3. Check:
 - **Critical**
 - **Error**
 - **Warning**
4. Click **OK**.

Useful Event IDs

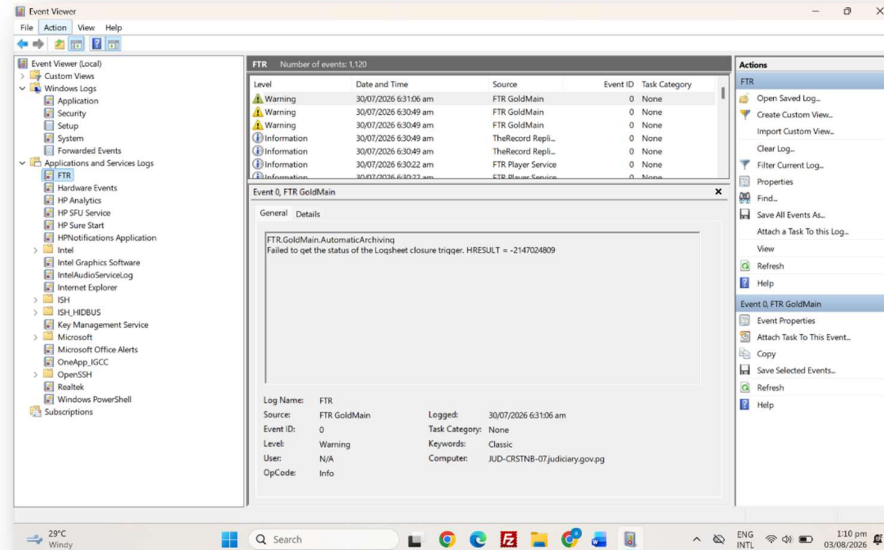
- **41** = Unexpected shutdown/restart
- **6005** = Event Log service started (system startup)
- **6006** = Event Log service stopped (clean shutdown)
- **1074** = Planned restart/shutdown
- **1001** = BugCheck (Blue Screen information)

Finding Errors Quickly

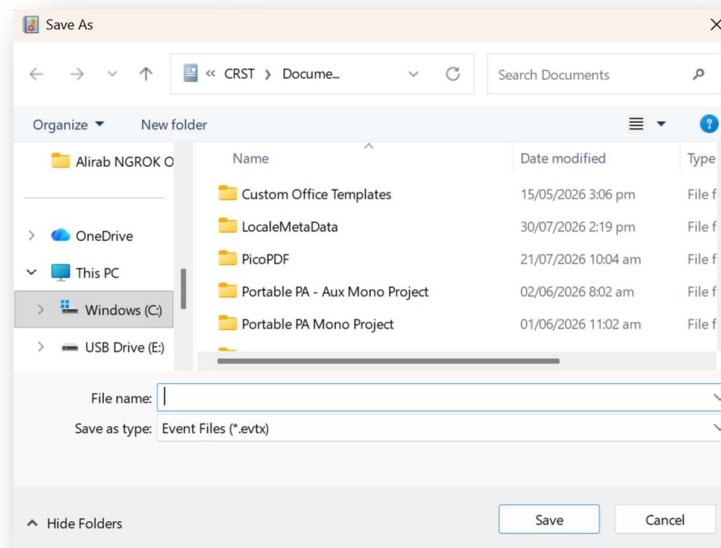
1. Open **Windows Logs** → **System**.
2. In the right pane, click **Filter Current Log....**
3. Select **Critical** and **Error**.
4. Click **OK** to view important issues.

Save Logs and Email/Upload via SharePoint

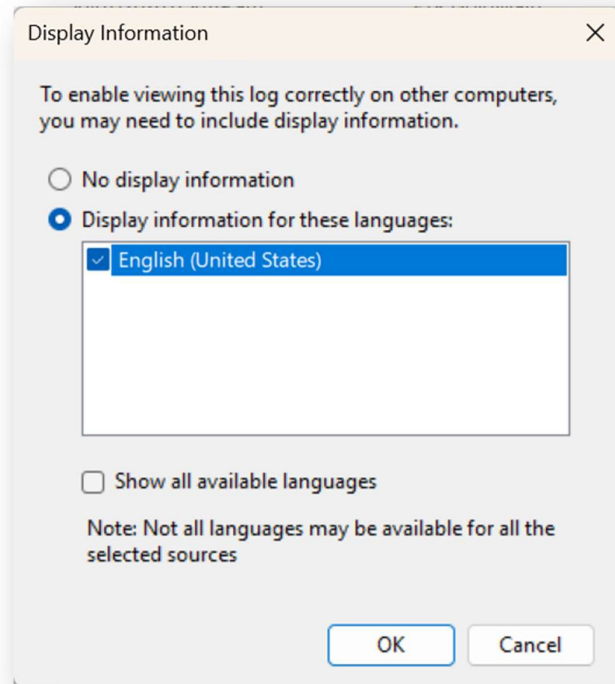
1. Note the time issue/error occurred;
2. Open Event Viewer;
3. Go through the Logs (both '*Windows Logs*' & '*Applications and Services Logs*') and select the likely error logs that occurred according to the time noted in Step 1;



4. Go to Action→Save All Events As...→Give a name to the file→and click 'Save';



5. Display Information Windows will pop-up thus, select '*Display information for these languages:*' and select '*English (United States)*' and click 'OK';



6. Go to the saved file→right-click→Compress to...→ZIP File
7. Send the zipped file via email (if file size is small) or via '*CRS Provincial SharePoint Drive*' (if file size is large);